Meet the JIS CUSTOMER SUCCESS TEAM

Session 1



Denise Barber

Court Analyst

Michigan Supreme Court- JIS

Denise Barber joined JIS/SCAO in 2023, bringing nearly 20 years of experience in the court system. She began her career in 2005 as a Deputy District Court Clerk and transitioned to Court Administration as a Specialist in 2014. With extensive training experience, Denise excels in educating court staff and ensuring smooth adoption of new technologies. She has a deep understanding of District Court procedures and is highly skilled in JIS-DCS software. Denise holds a degree in Business Management and Paralegal Studies from Baker College. Denise is committed to improving court processing through technology and training.



Meghan Kirby

Court Analyst

Michigan Supreme Court- JIS

Meghan Kirby joined JIS/SCAO in 2023 as part of the Customer Success team, bringing a wealth of experience in the criminal justice system and a strong dedication to public service. She previously served as Deputy Court Administrator for the 60th District Court in Muskegon and spent 26 years in Kent County's District and Circuit courts, ultimately retiring as Chief Probation Officer for the 63rd District Court. Meghan holds both a Bachelor of Science and a Master of Public Administration from Grand Valley State University. Throughout her career, she has been actively involved in community initiatives, including her recent role on the Legal Studies Advisory Board at Davenport University. Her extensive background in court operations and her passion for public service make her a key asset to the JIS/SCAO team.



Dawn Wagoner

Court Analyst

Michigan Supreme Court- JIS

With 29 years of dedicated service to Grand Traverse County, Dawn has held key roles as Court Administrator, Deputy Court Administrator, and Probation Officer for the 86th District Court, demonstrating her deep commitment to the courts and public service. Prior to these roles, she served as a Deputy/Detective for the Grand Traverse County Sheriff's Office. Dawn holds a Bachelor of Science degree in Criminal Justice/Law Enforcement from Ferris State University and is both a certified court manager through the National Center for State Courts and ITIL certified. Her passion for improving court systems is evident through her service on the boards of the Michigan Court Administrators Association, the Michigan Probation Officers Association, and various other professional and community boards. She also contributed to SCAO's Virtual Courtroom Task Force. Recognized for her leadership and service, Dawn received the MCAA Rising Star Award in 2022. She is dedicated to fostering teamwork and delivering exceptional customer service to the courts.

Meet the JIS CUSTOMER SUCCESS TEAM

Session 2



Sarah Santini

Business Operations Manager
Michigan Supreme Court- JIS

With over 20 years of expertise in court administration, project management, and technology within district courts, Sarah joined SCAO in 2019 to support the MiFILE initiative, where she played a pivotal role in developing the product and shaping the implementation strategy for the statewide e-filing system. In 2023, her responsibilities expanded to leading the Customer Success team, overseeing business relationships, product offerings, and training initiatives across JIS. Sarah is dedicated to building strong, lasting connections with court customers, gaining a deep understanding of their needs, and ensuring they receive comprehensive support throughout their technology journey with JIS. She holds a master's degree in Judicial Administration from Michigan State University and a bachelor's degree from the University of Michigan. In addition, she is a certified court manager through the National Center for State Courts and holds ITIL 4 certification. She served on the board of the Michigan Court Administrators Association. .



Carol Stocking

Court Analyst
Michigan Supreme Court- JIS

In 2021, Carol joined the MiFILE team as a Court Analyst, contributing to the development of the MiFILE solution by leveraging her extensive experience as a court administrator. She brought over 20 years of expertise from her role as Court Administrator for the 86th District Court. Carol began her career with Grand Traverse County as a clerk in the Human Resources Department, eventually rising to the position of Deputy Director of Human Resources. She earned both a Bachelor of Science in Business Administration and a master's degree in general administration from Central Michigan University. Carol has served on the board of the Michigan Court Administrators Association and on the State Court Administrator's Office Task Force for Collections. A graduate of Leadership Grand Traverse, she was also an adjunct professor, teaching Human Resources at NMC.



Dawn Wagoner

Court Analyst
Michigan Supreme Court- JIS

With 29 years of dedicated service to Grand Traverse County, Dawn has held key roles as Court Administrator, Deputy Court Administrator, and Probation Officer for the 86th District Court, demonstrating her deep commitment to the courts and public service. Prior to these roles, she served as a Deputy/Detective for the Grand Traverse County Sheriff's Office. Dawn holds a Bachelor of Science degree in Criminal Justice/Law Enforcement from Ferris State University and is both a certified court manager through the National Center for State Courts and ITIL certified. Her passion for improving court systems is evident through her service on the boards of the Michigan Court Administrators Association, the Michigan Probation Officers Association, and various other professional and community boards. She also contributed to SCAO's Virtual Courtroom Task Force. Recognized for her leadership and service, Dawn received the MCAA Rising Star Award in 2022. She is dedicated to fostering teamwork and delivering exceptional customer service to the courts.